

# Study NSW support during COVID-19

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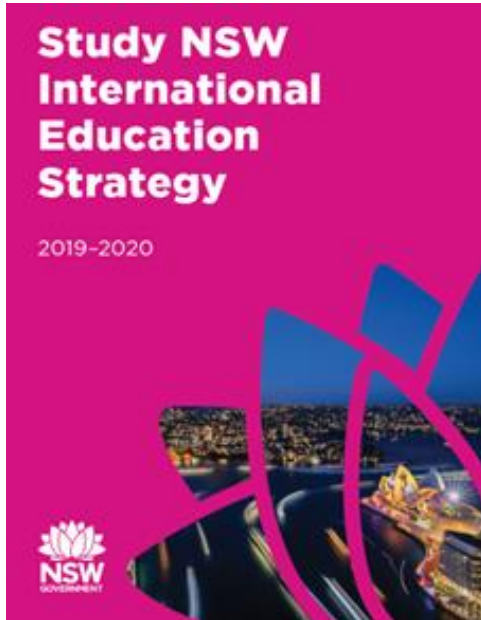
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Director, International Trade (Study NSW)



**STUDY NSW**  
Creative. Dynamic. Alive.

# An introduction to Study NSW

*Creative. Dynamic. Alive*



**Established in  
2014**



**Team of eight**



**Guidance of  
NSW  
International  
Education  
Advisory Board**



**NSW Treasury**

## **Our core functions are to:**

1. Improve the experience of international students
2. Promote NSW education and research strengths
3. Coordinate policy and advocacy for international education
4. Support the NSW EdTech sector

# Study NSW response to COVID-19

## *\$20 million NSW International Student Support Package*

### ACCOMMODATION

Study NSW funding temporary crisis accommodation for vulnerable international students stranded in Australia for an initial term of 12 weeks, with contingency funding for extending by 8 weeks if required.

### Eligibility

You must:

- be an international student in NSW;
- have lost, or be at risk of losing, access to secure accommodation;
- have less than \$1500 in savings and no other avenues of support.

### How to apply

1. Create a MyServiceNSW Account at [bit.ly/CreateSNAccount](https://bit.ly/CreateSNAccount)
2. Complete online application form at [bit.ly/NSWIntStudTempAccomm](https://bit.ly/NSWIntStudTempAccomm)

You will need:

- a. **passport, Confirmation of Enrolment and visa;**
  - b. **bank statement(s)** showing less than \$1500 in savings;
  - c. **letter of support** from your education provider – speak to your student services team. All providers have a letter template.
3. Successful applicants will be placed in quality homestay or purpose built student accommodation close to their current location.



# Study NSW response to COVID-19

## *\$20 million NSW International Student Support Package*

### MY LEGAL MATE APP AND LEGAL ADVICE

Additional funding to support the NSW International Student Legal Service meet the increased demand of students impacted by the COVID-19 pandemic by making the “My Legal Mate” support app available to 50,000 students in NSW for one year.

Funding for an additional solicitor on a full-time basis for six months with the International Student Legal Service NSW.

### NSW GOVERNMENT HOTLINE

International students are encouraged to call the NSW Government 24/7 [COVID-19 hotline](tel:137788) (13 77 88) to receive free advice about medical, mental health, legal, emergency and other support.

Further advice about available support on the Study NSW International Student Welfare Services Hub at [bit.ly/IntStudWelfareHub](https://bit.ly/IntStudWelfareHub)



# Accessing NSW Government support

*International students can access \$123M+ in existing NSW Government measures*

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## MENTAL WELLNESS SUPPORT

International students can access mental wellness support from the NSW Government through NSW mental health services. In April, the Government announced a [\\$73 million package](#) to boost mental health services during the COVID-19 pandemic.

## EMERGENCY FOOD RELIEF

Food packages through Food Bank, and also for vulnerable people in need who have been directed to self-isolate or self-quarantine.

City of Sydney partnered with [Oz Harvest](#) and others to distribute food hampers to international students across Sydney.

## ENERGY ACCOUNTS PAYMENT HELP

International students may be eligible for the NSW Government [Energy Accounts Payment Assistance \(EAPA\) Scheme](#). The EAPA scheme is available to people having difficulty paying their household energy bills because of a short-term financial crisis or emergency, such as reduced income due to COVID-19

## COVID-19 RELATED COSTS

COVID-19 related costs at NSW Health facilities will be waived where international students do not have adequate insurance coverage. NSW Health provides advice for people that are [not eligible for Medicare](#).

# Stay connected and help Study NSW support more students

*Remember we are #InThisTogether*

- Study NSW [Facebook](#)
- Study NSW [Instagram](#)
- Study NSW [Twitter](#)
- Study NSW [mailing list](#)
- Study NSW [website](#)
- Share your [#InThisTogether message](#)
- For all COVID-19 information, advice and resouces from the NSW Government visit [www.nsw.gov.au](http://www.nsw.gov.au)
- Translated COVID-19 resources are available on the [NSW Health website](#)

